Information for those against whom a complaint of poor practice or an allegation of abuse has been made.



If you have been notified by The FA that there are reported causes for concern regarding yourbehaviour towards or with children or young people you may find the following contact details useful as a form of support and guidance.

1. Family rights Group

0808 801 0366

Assists families with children in care/residential accommodation/involved in child protection procedures.

www.frg.org.uk

2. Parentline Plus

Helpline 0808 800 2222

Support for all the families/stepfamilies

www.parentlineplus.org.uk

3. The FA/NSPCC Helpliine: (Tel: 0808 800 5000)

24 hour free and confidential telephone Helpline that provides counselling, information and advice to anyone converned about a child at risk of ill treatment or abuse.

For those with hearing difficulty, there is a text phone telephone number.

0800 056 0566

www.nspcc.org.uk

4. The Samaritans

Helpline (local call rate) 116 123

Admin 020 8394 8300/ Fax 020 8394 8301

Nationwide, non-religious, non-political 24 hour confidential support.

www.samaritans.org.uk

5. Citizens Advice

Providing advice of support to the general public, on a variety of matters including allagations of abuse.

Tel 03444 111 444

Text Relay 03444 111 445

www.citizensadvice.org.uk

6 Child Line

Free national telephone helpline for children 24hrs 0800 1111 2417

www.childline.org.uk